**Annexure-X**

**Name of work:- AMC for the work of Repairing, white washing, distempering and painting of residential and non residential buildings in PTPS Colony, Panipat.**

**STANDARD OPERATING PROCEDURES TO BE FOLLOWED BY BIDDERS TO MONITOR GST COMPLIANCE & INCOME TAX ACT AND LABOUR COMPLIANCE :**

**Stage I :- Floating of Notice Inviting Tender (NIT)**

- The participating bidder will submit a undertaking that no default for compliance of Labour Laws presently and all the labour laws are strictly compliance by bidder. However, in case at a later stage such certification found wrong then it will lead to misrepresentation of the lack and the firm shall be treated as blacklisted on this ground and action shall be taken as per regulation 36 & 37 of the HPGCL Works & Purchase Reglations,2o15
- The participating bidder will submit copy of Registration Certificate under GST Act.
- The following undertakings (on the letter head of bidder) to be submitted by all bidders:
  1.1 GST registration is valid as on date.
  1.2 No default has ever been made by bidder in filing the various GST returns and deposit of GST dues with the department.
  1.3 Bidders having multiple registrations under GST will submit undertaking for each & every GST number. A default under a GST number even if the GST number pertains to some other state, will make the vendor ineligible to participate in tender.

In addition, the successful bidder will also submit the following undertakings in addition to above immediately after issue of work order and with submission of each & every bill unless mentioned otherwise:

1.4 Undertakings mentioned at 1.1, 1.2 and 1.3.
1.5 A CA certificate regarding validity of GST registration will be submitted every six months during the tenure of contract.
1.6 Vendor will submit copies of GSTR I and GSTR 3B/challans as evidence to deposit of GST with certification that GST collected from HPGCL, to be specified in exact rupees, has been paid to Govt. vide this challan (specifying the challan no. & date of deposit) and returns filed (date of filing of return) includes the transaction of supply of Good or/and services to HPGCL.
1.7 Vendor will inform immediately the HPGCL about initiation of any proceeding (if any) against him under the GST laws which may result in suspension or cancellation of GST number of the Vendor.
1.8 Undertaking to indemnify the HPGCL in case of any financial implication on HPGCL due to non-compliance of prescribed obligation under the GST Law on part of the Supplier/vendor.
1.9 In case of ARCs/AMCs having duration above one year, copies of GSTR 1, GSTR 2A and GSTR 3B along with copies of invoices raised to HPGCL, duly reconciled with three returns to be submitted on quarterly basis.
In case of one time job orders and purchase orders, copies of GSTR 1, GSTR 2A and GSTR 3B along with copies of invoices raised to HPGCL, duly reconciled with three returns to be submitted before release of the security.

Stage II :**Scrutiny of bids** -

- The GST registration status of vendors will be verified from the official website www.gst.gov.in
- The address of vendor, the place from which supplies will be made or the invoice will be raised, mentioned in bid document should match with the GST registration number on the department's website. In case vendor is having multiple GST registration numbers, executive to ensure that GST number linked to place of supplier should be submitted to HPGCL.
- Filing status of following returns is to be verified that the returns are being filed by vendor within due dates:

| Return | Periodicity of filing | Return for |
|---|---|---|
| GSTR1 | Monthly | Outward supplies |
| GSTR2A | Monthly | Its auto populated on GST portalon the basis of GSTR 1 filed by vendor. |
| GSTR 3B | Monthly | Payment of GST |
| GSTR9 | Yearly | Compilation of outward andinward supplies, made during the FY |
| GSTR9C | Yearly | Analytical statement on GSTreturns certified by GST Auditor |

- Will be verified the undertakings, as specified in NIT, have been submitted by bidders. Failure to submit unconditional undertakings will render the bidder to ineligible at technical stage of evaluation itself.

Stage III: Award **of contract/ Issue of WO**.

- Purchase order/work order to specify that in case of failure at the end of vendor regarding deposit of tax and in complying with conditions mentioned at stage I & II, HPGCL will have right to recover the GST amount in default along with interest & penal amount and deposit the same directly with GST department on behalf of vendor to the credit of HPGCL.
- Vendor will undertake to immediately inform the HPGCL about any amendment in the GST certificate and to immediately submit the updated registration certificate.

**Stage IV : Receipt of first invoice-**

- ExecutivewingtoverifythattheinvoiceisinperformaasspecifiedunderGST laws (Section 31 to 34 of CGST Act read with Rules 46 to 55A of the CGST rules deal with the Tax invoice, Credit notes and debit notes) with correct GST number of HPGCL so that no difficulty is faced by HPGCL while claiming Input Tax Credit of GST due to incorrect GST number and also to reconcile the GST number and address of supplier as per invoice with the GST number & address given in tender documents submitted by vendor and submit the duly verified invoice to accounts wing.
- After the implementation of the E-Invoice w.e.f.01 Oct 2020 generation of e-invoice from common e-invoice portal for B2B supplies by person havingaggregateannualturnoverofmorethanRs.500CrshasbeenmadecompulsoryAndw. e.f01.Jan2021Generation of E-invoice for GST supplies by person having aggregate turnover of more than Rs. 100 Crs. has been made compulsory. And w.e.f 01.04.2021 generation of E-invoice forGSTsuppliesbythepersonhavingaggregateturnoverofmorethanRs.5Crs is proposed to made compulsory. The nodal officer/engineer in charge of the contract/appointed officer of the respective plant should demand from the supplier E-Invoice containing the invoice reference number (IRN) and QR code. It is worthwhile to note that any tax invoice including tax credit / Debit note issued by such notified person for B2B supplies without following the e-invoicing procedure shall not be treated as a valid document.
- Obtain a undertaking from the vendor who are not generating e-invoice in following format:
  *We M/s……..having PAN ……and GSTIN Registration Number ……..hereby undertake that our Aggregate Turnover (as per Section 2(6) of Central Goods and Services Tax Act, 2017)for FY 2019-20 does not exceed the prescribed threshold (as on the date of this declaration) for generation a Unique Invoice Registration Number (IRN)and QR code as per the provisions of Central Goods and Services Tax Act,2017 and rules there under ("GST Law").Further, we also undertake that if the aggregate turnover of M/s……..exceeds the current threshold or revised threshold notified by Government of India at any future date, then we shall issue invoice and credit note in compliance with the required provisions of GST Law. In case of any queries from the any state or centre Goods and Services Tax authorities, M/s. ……will be solely responsible.*

  *Yours Truly,*

  *For M/s……..*

  Authorized Signatory Name: Designation:

- AccountswingtocheckArithmeticalaccuracy,RateofGSTcharged&othercalculations.
- IncasethereisdifferenceinvalueofinvoiceduetodifferenceinquantityorqualityactuallysupplIed,GSTwillbeappliedonrevisedvalueofinvoice.

**Stage V: Receipt of IInd & subsequent invoices**

- In addition to procedure mentioned in stage IV, following steps to be undertaken
- All undertaking mentioned at stage to be obtained & verified.
- GSTR 2A should be matched with amount of GST paid. In case, the details are not there in GSTR2A, issue needs to be taken up with vendor and GST consultant of HPGCL.

**Others:**

- EMD and Securities/Bank guarantees taken by HPGCL may be refunded only after payment of GST by vendor/contractor which was charged from HPGCL.
- In case any issue arises wrt failure by the firm in GST compliances, all future payments

to be put on hold after having consultation with HPGCL's GST consultant.

**Undertaking from the vendor (on vendor's letter head for not generating e-invoice**

We M/s…… having PAN…… and GSTIN Registration Number……...hereby undertake that our Aggregate Turnover (as per Number Section 2(6) of Central Goods and Services Tax Act, 2017) for FY ---------- does not exceed the prescribed threshold (as on the date of this declaration) for generation a Unique Invoice Registration Number (IRN) and QR code as per the provisions of Central Goods and Services Tax Act, 2017 and rules there under ("GST Law") Further, we also undertake that if the aggregate turnover of M/s……. exceeds the current threshold or revised threshold notified by Government of India at any future date, then we shall issue invoice and credit note in compliance With the required provisions of GST Law. In case of any queries from the any state or centre Goods and Services Tax authorities, M/s……....

Yours Truly,

For M/s……..

Authorized Signatory Name: Designation:

**Undertaking from the vendor (on vendor's letter head) regarding validation of GST registration (for each GST number separately)**

1.7.1. GST registration of GST no.....…….. date in name of M/s…… is valid as on Date……..

1.7.2. No default has ever been made by me/my firm in name of …… in filing the various GST returns and deposit of GST dues with the department with respect to GSTN…….

Yours Truly,

For M/s…….

Authorized Signatory Name: Designation:

**Undertaking cum declaration from the vendor (on vendor's letter head**

1.8. I undertake to submit a CA certificate regarding validity of GST registration on every six months during the tenure of contract.

1.9. I undertake to submit copies of GSTR I and GSTR 3B/ challans as evidence to deposit of GST with certification that GST Collected from HPGCL, to be specified in exact rupees, has been paid to Govt. vide this challans (specifying the challan no. & date of deposit) and returns filed (date of filing of return) includes the transaction of supply of Good or/and services to HPGCL.

1.10. I undertake to inform immediately the HPGCL about initiation of any proceeding (if any) against me/my firm under the GST laws which may result in suspension or cancellation of GST number of the Vendor.

Yours Truly

For M/s…….

Authorized Signatory Name: Designation:

**Undertaking cum indemnity bond from the vendor (on vendor's letter head) regarding timely deposition of GST**

a) Certified that we are registered as taxable person under GST Act, our GST no. is ……. and which is active as on……..
b) Certified that bill for the month of……. In which GST has been claimed, is included in all the GST returns submitted by us to the GST authorities.
c) Certified that we shall deposit the amount of GST collected from PTPS/HPGCL to the Government exchequer within the time specified under the GST Law.

d) Certified that the goods/services on which GST has been charged have not been exempted from GST under GST Act. The rate/amount of GST in these goods/services is correct under the provisions of the GST Act.
e) We give Undertaking-cum-indemnity bond to PTPS/HPGCL that we shall indemnify to PTPS/HPGCL for any loss sustained in case we does not deposit the GST to the government exchequer, which it has recovered from the M/s HPGCL as tax.

Yours Truly,
For M/s…….
Authorized Signatory Name: Designation:

**STANDARD OPERATING PROCEDURES TO MONITOR COMPLIANCES UNDER TDS PROVSIONS OF INCOME TAX ACT:-**

Any person making specified payments mentioned under the Income Tax Act are required to deduct TDS at the time of making such specified payment (annexure-A). The SOP deals with procedure to be followed when HPGCL deducts the tax while making payment to others and when tax is deducted from payments made to HPGCL.

**HPGCL as a deductor of tax**:

- Any tax deducted from payment to any person is a liability of HPGCL and the tax is to be deposited invariably on or before the due date as per annexure I by filing challan no. ITNS-281
- Filing of TDS return is mandatory and the return should be filed on or before the due date as per annexure. The type of return to be filed is as under:

| Form | Transaction to be reported |
|---|---|
| 24Q | TDS on salaries |
| 26Q | TDS on all payments except salaries |
| 26QC | TDS on rent |

- As per section 196 of Income Tax Act 1961, no deduction of tax shall be made by any person from any sums payable to Govt (State & Central Govt)
- As per Circular No. 18/2017, The Central Board of Direct Taxes (the Board) for such entities whose income is unconditionally exempt under Section 10 of the Income-tax Act (the Act) and who are also statutorily not required to file return of income as per Section 139 of the Act, there would be no requirement for tax deduction at source (TDS) from the payments made to them since their income is anyway exempted from tax under the Act.

**HPGCL is in receipt of payment net TDS:**

- Payer to submit an undertaking that all the TDS pertaining to HPGCL will be deposited and return of TDS so deposited will be filed, with in due time.
- Staff to monthly monitor the Form 26AS to ensure that the TDS deducted out of payment of HPGCL has been deposited to the PAN of HPGCL.
- In case, TDS deducted is not updated in Form 26As after expiry of due date of filing of TDS return, issue needs to be taken up with the concerned party
- Staff to undertake periodic reconciliation of TDS as per 26AS and TDS as appearing in books
- TDS so deducted by other party should be claimed in Income Tax Return of that financial year

**Annexure-A**

**Specified Payments/ Transaction applicable to TDS**

TDS is to be deducted on the specified transaction mentioned under Income tax act. These transactions are given below with their section, limits & rate as per FY.

| Section | Income Type | Limit | TDS Rate In % |
|---|---|---|---|
| 192 | Salary Income | As per Basic Exemption limit & deduction | --- |
| 193 | Interest on securities | Rs.10,000 | 10% |
| 193 | Interest on debenture | Rs.5,000 | 10% |
| 194 | Dividend other than listed | NA | 10% |
| 194A | Interest other than on securities by other than Bank/Fls | Rs. 5,000 | 10% |
| 194H | Commission on brokerage | Rs. 15,000 | 5% |
| 194I | Rent of Land, Building and Furniture | Rs. 2,40,000 | 10% |
| 194I | Rent of plant & machinery | Rs. 2,40,000 | 2% |
| 194IB | Rent | Rs. 50,000 per | -- |

| | | | |
|---|---|---|---|
| | | month | |
| 194IA | Transfer of immovable property other than agriculture land | Rs. 50 Lakh | 1% |
| 194C | Payment to contractor subcontractor (single transaction) | Rs. 30.000 | 2% |
| 194C | Payment to contractor during the year | Rs. 1,00,000 | 2% |
| 194J | Professional fees/Technical fees etc. | Rs. 30,000 | 10% |

**Due date for payment/depositing TDS/return filed**

| **Date of ending of the quarter of FY** | **Due date for filling of return** |
|---|---|
| 30th June (April –June) | 31st July of FY |
| 30th September (July-September) | 31st October of FY |
| 31st December (Oct.-Dec.) | 31st January of FY |
| 31st March (Jan-March) | 31st May of FY immediately following FY |
| **Months** | **Due date of TDS payment** |
| April to February | 7th of following month |
| March | 30th April |

# DECLARATION OF TDS

I, _____, _____ (Designation) of _____ (Name of the Corporation/Company/ Board/ Trust), having PAN - _____(here in after referred as the Corporation/Company/ Board/ Trust), hereby declare and affirm a under:

1. That the Corporation/Company/Board/ Trust is a regular income tax assessee.
2. That the Corporation/Company/ Board/ Trust has been filing its return of income tax regularly.
3. That the Corporation/Company/ Board/ Trust has filed returns of income tax for the financial years 2021-22 and 2022-23 under the provisions of section 139(1) of the Income Tax Act, 1961 as per details given below;

| Assessment Year | Acknowledgement Number | Date of filing |
|---|---|---|
| | | |

4. That the new provisions of Section 206AB/Section 206CCA which require deduction/ collection of tax at source at higher rates are not applicable to our Corporation/Company/ Board/ Trust and hence tax may not be deducted/collected at source at higher rates.

**(Deponent)**

That whatever stated above in the above stated para(s) are true to my knowledge and belief.

**(Deponent)**

**Annexure-Y**

## ADDITIONAL TERMS & CONDITIONS OF WORK ORDER

**1) RISK AND COST: -**

In case the contractor fails to full fill the contractual obligation, the work shall be got done from some other agency at the risk and cost of the contractor. It shall be without prejudice to the right of HPGCL to recover any further amount or any liquidated and/or other damages.

**2) DOCUMENTATION: -**

The contractor and the executive in-charge of the work shall ensure the following document before forwarding the monthly running bill of the contractor to the Accounts Wing for pass and payment to avoid delay in payment of the contractor:-

**i.** Contractor shall submit monthly running bill through HEWP portal along with the followings:-
- **a.** Bill for the work done should be in duplicate. The bills should be on the contractors bill book duly serially numbered and bearing date of issue, contractors EPF Code, ESI Code, GST No., PAN No., A photo copy of the EPF Code, ESI Code, GST No., Labour License, PAN No. shall be attached with the bill for reference and record.
- **b.** Self-attested copy of the deposit challan of EPF contribution, ESI contribution labour welfare fund deposited by the contractor for the labour engaged for the work duly validated with dossier of works and their account number in the appropriate prescribed Performa.
- **c.** Self-attested copy of the attendance sheet, wages register and evidence of wage payment to the workers through their Bank account with wage slip.

**ii.** The bill of the contractor along with the annexure submitted by the contractor at (i) above, should be approved and verified by the officer in-charge for gross value as well as net payable value and accompanied with the certificates / documents mentioned at (iii) and (iv) below.

**iii.** Certificate from the Engineer In-Charge the:-
- **a.** Work has actually been done as per the contract and to the entire satisfaction of EIC.
- **b.** The copy of EPF challan, ESI Challan etc. submitted by contractor pertains to the labour deployed at site and none of workers has been excluded there from.
- **c.** The record entry of the work done has been taken in the small measurement book (SMB) at Page No. ____ dated _____.
- **d.** No penalty is leviable on the contractor on any account as per the contract if leviable the amount of penalty is _____.
- **e.** Copy of protocol and certificate for stage payment, if required.

**iv.** Certificate from labour welfare officer / factory manager stating that contractor has complied with all labour laws and safety clearance certificate from safety officer. In case of non-availability of labour welfare officer / safety officer from EIC.

**Note:-**

1. **Documentation attached along with the contractor bill should be referred in the forwarding letter of the executive office forwarded the bill for pass and payment.**
2. **Penalty for non- timely payment of wages, deposit of EPF, ESI etc. shall be imposed on firm as direction issued from time to time**.
3. **Salary/Wages slips be issued by the contractor on monthly basis and EPF statements on annual basis to the manpower deployed against this contract.**
4. **The firm should submit the slip of the work done duly signed from the residents along with the monthly running bill. No bill shall be process without submission of singed slips of work done.**
5. **Before start of the work, the contractor should submit the latest character verification certificate for the workers deployed against this work duly issued by Police Department Haryana for the safety & security concern of PTPS Colony.**

**3) FORCE MAJEURE: -**

The delay in completion of work may be treated as force majeure to the contractor only if: -

a. The delay is resulted from any causes arising out of compliance with regulations, orders or instructions of the Central or State Governments, acts of God, acts of Civil& Military authority, fires, floods, strikes, lock-outs, freight embargoes, war risk riots and civil commotion.

b. The contractor's request for extension of the delivery period along with all necessary evidence comes, before the expiry of the schedule date(s) of delivery.

**4) IDLE LABOUR CHARGES: -**

No idle labour charges will be admissible in the event of any stoppage caused in the work resulting in contractor's labour being rendered idle due to any cause.

**5) OVER RUN CHARGES: -**

No overrun charges shall be paid in the event of the completion period being extended for any reasons.

**6) WATCH & WARD: -**

The watch and ward of T&P and other material will be the responsibility of the contractor.

**7) STATUTORY DEDUCTIONS: -**

Statutory deduction on account of Income Tax etc. including surcharge shall be made at source from the bills of the contractor at the prevailing rates.

**8) FACTORY ACT/MINIMUM WAGES ACT/INSURANCE ACT/ EPF ACT ETC.: -**

Strict adherence of various applicable laws likes the Factories Act, Minimum Wages Act, ESI Act, Payment of Wages Act, the workman's Compensation Act, EPF Act, Contractor labour (Regulation & Abolition) Act, 1970 and all other statutory requirements as amended from time to time the entire satisfaction of Central/State Govt. Authorities, shall be the responsibility of the Contractor and he shall have to make good loss, if any, suffered by HPGCL on account of default in this regard by the contractor. EPF/ESI contributions will be deposited by the contractor in his own EPF/ESI code no. in the respective account of the workers. The contractor will submit the copy of EPF/ESI challan to the Labour Welfare Officer, at the time of payment along with corresponding list of workers.

The contractor shall make the payment of wages to its labour/worker in their bank account only. Documentary evidence thereof shall be submitted along with the running bills.

**9) SAFETY RULES: -**

A firm shall have to comply with all the provisions of safety rules. The chief Safety officer may impose penalty of Rs. 200/- per day per head if the workers of contractor are found to be working carelessly without proper protective equipment's in unsafe conditions. Against violation of any other clause, a penalty of Rs 500/- per violation (minimum) shall be levied. In case of repeated violation of serious nature resulting in various serious accident or direct loss to the corporation/ threatens to cause severe consequences, higher penalty rates may be imposed including suspension/termination of the contract. If any action is initiated by Chief Inspector of Factories, Chandigarh or any other authority against occupier/factory manager or any other authority of HPGCL in case of any fatal/non-fatal accident or any other violation of factory act, 1948, Pb. Hr. Factory rules, 1952 or any other industrial or labour act, the contractor shall be liable for the same and also to deposit the amount of fine/penalty if any. In case of default action as deem fit shall be initiated against the contractor.

This office reserves the right to claim adequate compensation from the contractor on account of any damage caused to the plant & equipment handed over to him for execution of the work, due to careless handling or negligence on the part of the contractor.

**10) LAWS GOVERNING CONTRACTS: -**

All contracts shall be governed by the laws of India for the time being in force. Irrespective of the place of delivery, place of performance or place of payment under the contract, the contract shall be deemed to have been made at the place from which the acceptance of tender has been issued. The courts of the place from where the acceptance of tender has been issued shall alone have exclusive jurisdiction to decide any dispute arising out of or in respect of the contract.

**11)** The contract may be short closed at any time during the period of contract by HPGCL without assigning any reason by giving a notice of one month, for which no compensation shall be payable to the contractor.

**12) SET OFF**

Any sum of money due and payable to the supplier under the contract (including security-deposit returnable to the supplier) may be appropriated by the HPGCL and set-off against any claim of the Corporation for the payment of a sum of money arising out of under that or any other contract entered into by the supplier with the HPGCL.

**13) SECURITY DEPOSIT**

Security only be released after issue of the final labour Law Clearance Certificate by the Labour Welfare Officer as well as submission of latest documents i e. returns' challans by the contractor towards EPF, ESI etc.

**14) PENALITY FOR DELAY**

a. The job/ activities assigned to complete within the time schedule given for that activity/ job. In case compliance is not made i.e., activity/ job not completed within schedule time given a penalty of Rs. 1000/- per day/per activity will be imposed.
b. The contractor should have attended all the complaints mentioned in the register at Civil Complaint Centre on day-to-day basis. If any pendency of the complaint has been observed in the complaint register than a penalty of Rs. 2,000/- per pending complaint per day shall be imposed after 06 days of registering of the complaint till the day of attending the complaint.
c. The contractor should have attended all the complaints as intimated through telephonic/whatsapp by the JE/AE/XEN-in-Charge on urgent basis. If not attending than a penalty of Rs. 2,000/- per complaint per day will be imposed.

d. The site should be cleared and removed all the waste material from the site is in the scope of the firm. If not done than penalty of Rs. 2,000/- per site per day shall be imposed
e. To carry out the day-to-day work, the contractor should have deployed minimum 04 nos. teams i.e., 2 nos. team for the fresh allotted houses and 02 nos. teams for already occupied houses. Non deploying of such minimum teams, a penalty of Rs. 5,000,/- per day/per team shall be imposed.
f. In festival season i.e., Diwali & Holi and also in urgency of site, the contractor should deploy minimum 06 nos. team to carry out the work. Non deploying of such minimum teams, a penalty of Rs. 5,000,/- per day/per team shall be imposed.
g. If during the inspection, if any discrepancy has been observed in the work done and work is not found as per the satisfaction of Engineer-in-Charge than a penalty of Rs. 5,000/- per incident shall be imposed.

**The overall penalty shall be imposed upto maximum of 10% of contract value of work order.**

**15)** In case of fundamental breach of Contract by the contractor due to non compliance of the contractual conditions/labour laws, action will be taken by HPGCL against the contractor and PBG/Security deposit etc. shall be forfeited. This is without prejudice to the right of HPGCL to recover any further amount or any liquidated and/or other damages as admissible under the law, under-payments or over payments made to the contractor under this contract or any other contract as well as to take such administrative action against the contractor as blacklisting/ debarring etc. as per Regulations 36 & 37 of HPGCL Works & Purchase Regulation, 2015.

**16)** **Mode of Payment:** Payment shall be released by the Sr. Accounts Officer/PTPS through RTGS/NEFT, in the Escrow account of the contractor which shall be used by the contractor for payment of wages to the workers in their Saving Accounts and other statutory obligations like EPF/ESI etc. For payment through RTGS/NEFT, the contractor will open the requisite Escrow account by a tripartite agreement with HPGCL and State Bank of India within 7 days of issue of the work order and will intimate the complete bank details viz. Name of Bank/ Branch, Account number, Type of account, IFSC code etc. to Sr. Accounts Officer/ Accounts Officer No payment to the contractor shall be released other than in Escrow account opened for the purpose.

**17)** **Arbitration:**All matters, questions, disputes, differences and/ or claims arising out of and/ or concerning and/or in connection and/or relating to this contract whether or not obligations of either or both the Parties under this contract be subsisting at the time of such dispute and whether or not this contract has been terminated or purported to be terminated or completed, shall be referred to the Sole Arbitrator to be appointed by the mutual consent from the panel of Arbitrators provided by HPGCL. The firm may give consent on any one from the panel. In case no consensus is arrived at between the parties the aggrieved party can approach the competent court of law for appointment of Sole Arbitrator. The award of Arbitrator shall be final and binding on the parties to this Contract. Subject to aforementioned provisions, the provisions of Arbitration &Conciliation Act, 1996 as amended from time to time and rules made thereunder for the time being in force, shall apply to the Arbitration proceedings under the Clause.
It has been agreed between both the parties that the fee of the Arbitrator shall be governed by Arbitration and Conciliation Act, 1996 as amended.

**18)** **The detailed scope of work to be carried out is as under: -**

a. The job/ activities/indent assigned to complete within the time schedule given for that activity/ job/indent.
b. The contractor should have attended all the complaints mentioned in the register at Civil Complaint Centre on day-to-day basis.
c. The contractor should have attended all the complaints as intimated through telephonic/whatsapp by the JE/AE/XEN-in-Charge on urgent basis.
d. The site should be cleared and removed all the waste material from the site is in the scope of the firm.
e. To carry out the day-to-day work, the contractor should have deployed normally minimum 04 nos. teams i.e., 2 nos. team for the fresh allotted houses and 02 nos. teams for already occupied houses.
f. In festival season i.e., Diwali & Holi etc. and also in urgency of site, the contractor should deploy minimum 06 nos. team to carry out the work.

**NOTE:- The firm should submit the slip of the work done duly signed from the residents along with the monthly running bill. No bill shall be process without submission of singed slips of work done.**

**Annexure-Z**

## Regarding submission of Experience and Turnover

| S. No. | Qualification Criteria as per CBD | Documents to be submitted by bidder with the bid documents |
|---|---|---|
| 1 | Minimum average annual financial turnover (as certified by the Chartered Accountant) during the last three years, ending 31st March of the previous financial year, should not be less than 30% of the value of work. The turn over shall be updated to price level of the last financial year at the rate of 8% per year compounded yearly. | The bidder shall submit the copy of financial statement of the respective year as per Section 44AB of Income Tax Act, 1961 for verification/checking of Minimum average annual financial turnover by the technical committee |
| 2 | Experience of having successfully completed or substantially completed similar works (i.e. road/bridge/building works/ airport runway/ PHED/ IWRD works/) as applicable for that type of tender during the last seven years ending last day of month previous to the one in which bids are invited should be either of the following: -<br><br>(a) Three similar works each costing not less than 40% of the value of work.<br>or<br>(b) Two similar works each costing not less than 50% of the value of work.<br>or<br>(c) One similar work costing not less than 80% of the value of work<br><br>The amount of works shall be updated to price level of the last financial year at the rate of 8% per year compounded yearly | The bidder shall submit the Copy of work orders to the appropriate value with the experience certificate for verification/checking of experience certificates by the technical committee. |