

Auto Appeal System (AAS)

Agenda

- RTS Act, 2014
- Services on SARAL & RTS
- Accessing the AAS Portal
- Pending Appeals
- Action to be taken



RTS Act, 2014

Right To Service Act, 2014

- RTS act was notified on 22.03.2014 to ensure delivery of Online services to citizens within the notified time limits.
- An eligible person shall make a duly filled in application to the Designated Person for obtaining any service.
- The Designated Officer shall provide the service to the eligible person or reject the application within the notified time limit, and in case of rejection of application, shall record the reasons in writing and intimate the same to the applicant.
- It shall be mandatory for applicant to give his mobile number while submitting the applications through online mode.
- Notified time limit shall start from the date when requisite complete application for notified service is received by the Designated officers

Modes to apply for Online Services

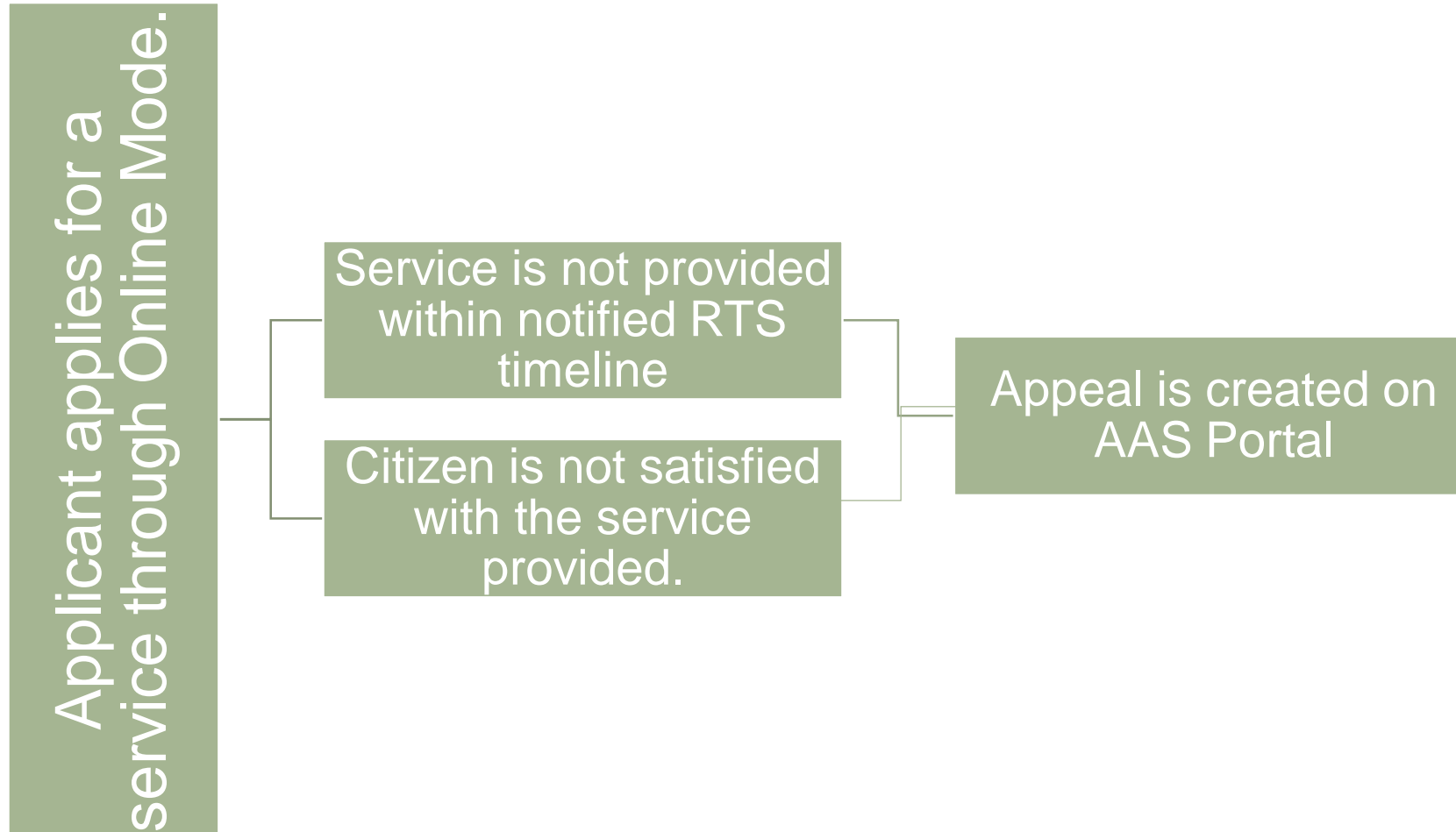
Through
Department
Portals

Antyodaya
Saral Portal

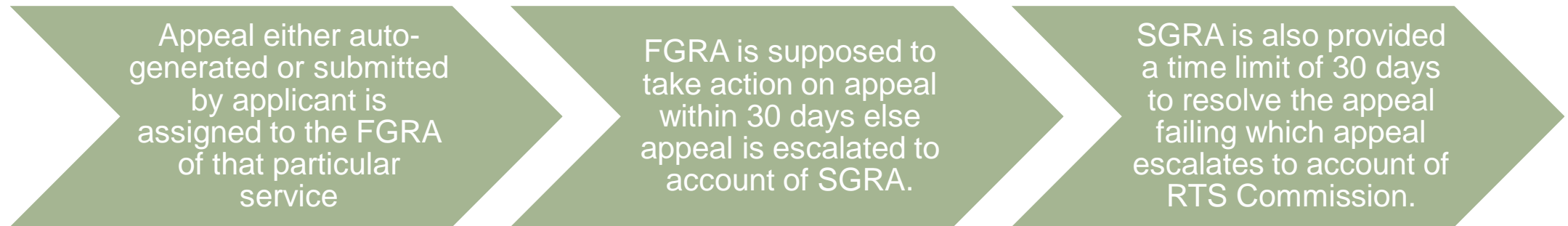
Calling @
1912 toll
free number

WhatsApp @
8813999708

Generation of Appeals on AAS



Process Flow of Appeals in AAS





Services on SARAL & RTS

Service wise Designated Officers, 1st and 2nd Grievance Redressal Authority

Sr. No. of RTS Act	Name of Service	Time limit in working days as per RTS	Designated Officer	1st Grievance Redressal Authority	2nd Grievance Redressal Authority
50	Normal fuse off call	Cities and Town- Within 4 hours	Concerned Lineman/Complaint center in charge of the shift	JE [In charge]	SDO[OP]
		Rural Area-Within 16 hours	Concerned Lineman/Complaint center in charge of the shift	JE [In charge]	SDO[OP]
51	Overhead line breakdowns	Cities and Town- Within 8 hours	JE [In charge]	SDO[OP]	XEN[OP]
		Rural Area-Within 16 hours	JE [In charge]	SDO[OP]	XEN[OP]
52	Overhead line breakdowns due to breakage of poles	Cities and Town- Within 24 hours	JE [In charge]	SDO[OP]	XEN[OP]
		Rural Area-Within 48 hours	JE [In charge]	SDO[OP]	XEN[OP]

Service wise Designated Officers, 1st and 2nd Grievance Redressal Authority

Sr. No. of RTS Act	Name of Service	Time limit in working days as per RTS	Designated Officer	1st Grievance Redressal Authority	2nd Grievance Redressal Authority
53	Underground cables breakdown	Cities and Town- Within 48 hours	JE [In charge]	SDO[OP]	XEN[OP]
		Rural Area-Within 48 hours	JE [In charge]	SDO[OP]	XEN[OP]
54	Distribution Transformer failure	Cities and Town- Within 24 hours	JE [In charge]	SDO[OP]	XEN[OP]
		Rural Area-Within 48 hours	JE [In charge]	SDO[OP]	XEN[OP]
55	Major Power failure involving power transformer/equipment	7 days alternate arrangement to restore the supply in the affected area to be within 24 hours.	XEN[OP] and Construction Wing	SE[OP]	CE[OP]
56	Period of schedule outage a)Maximum duration in a single stretch	Not to exceed 8 hours in any day	JE [In charge]	SDO[OP]	XEN[OP]
	b)Restoration supply	By 6 PM on any day	JE [In charge]	SDO[OP]	XEN[OP]

Service wise Designated Officers, 1st and 2nd Grievance Redressal Authority

Sr. No. of RTS Act	Name of Service	Time limit in working days as per RTS	Designated Officer	1st Grievance Redressal Authority	2nd Grievance Redressal Authority
57	Voltage Fluctuation with no expansion/ enhancement of network involved	Cities and Town- Within 4 hours	JE [In charge]	SDO[OP]	XEN[OP]
		Rural Area-Within 8 hours	JE [In charge]	SDO[OP]	XEN[OP]
58	Meter Complaints 1)Inspect and check correctness	Within 7 days of receipt of Meter testing fee	JE [In charge]	SDO[OP]	XEN[OP]
	2)Replace slow/fast meters/Creeping/stuck/ defective	Within 7 days of its being established on checking	JE [In charge]	SDO[OP]	XEN[OP]
	3)Replace burnt meters if cause not attributable to consumer.	Within 7 days of receipt of complaint	JE [In charge]	SDO[OP]	XEN[OP]
	4)Replace burnt meters in all other cases	Within 24 hours of payment of charges by consumers	JE [In charge]	SDO[OP]	XEN[OP]

Service wise Designated Officers, 1st and 2nd Grievance Redressal Authority

Sr. No. of RTS Act	Name of Service	Time limit in working days as per RTS	Designated Officer	1st Grievance Redressal Authority	2nd Grievance Redressal Authority
59	Release of new connection/additional load/demand a)Release of connection where service is feasible from existing network	Within 30 days from receipt of complete application charge and documents	SDO[OP]	XEN[OP]	SE[OP]
	b)Release of connection where network expansion/enhancement required for providing connection [Except Agricultural] 1)For LT Connections	Within 30 days from receipt of complete application charges and documents	SDO[OP]	XEN[OP]	SE[OP]

Service wise Designated Officers, 1st and 2nd Grievance Redressal Authority

Sr. No. of RTS Act	Name of Service	Time limit in working days as per RTS	Designated Officer	1st Grievance Redressal Authority	2nd Grievance Redressal Authority
59	2)For 11 KV Connections	Within 71 days from receipt of complete application charges & document	SDO[OP]	XEN[OP]	SE[OP]
	3)For 33 KV Connections	Within 97 days from receipt of complete application, charges & document	XEN[OP]	SE[OP]	CE[OP]
	4) Above 33 KV level connections	Within 167 days from receipt of complete application, charges & document	XEN[OP]	SE[OP]	CE[OP]

Service wise Designated Officers, 1st and 2nd Grievance Redressal Authority

Sr. No. of RTS Act	Name of Service	Time limit in working days as per RTS	Designated Officer	1st Grievance Redressal Authority	2nd Grievance Redressal Authority
60	Transfer of title and conversion of services a) Transfer of title and/or change of category	Within 7 days from receipt of complete in all respect	SDO[OP]	XEN[OP]	SE[OP]
	b) Conversion of LT single phase to LT three phase or vice versa	Within 30 days from the date of payment charges	JE [In charge]	SDO[OP]	XEN[OP]
	c) Conversion of LT to HT or vice-versa	Within 30 days from the date of payment charges	JE [In charge]	SDO[OP]	XEN[OP]
	d) Conversion of HT to EHT or vice-versa	Within 30 days from the date of payment charges	JE [In charge]	SDO[OP]	XEN[OP]

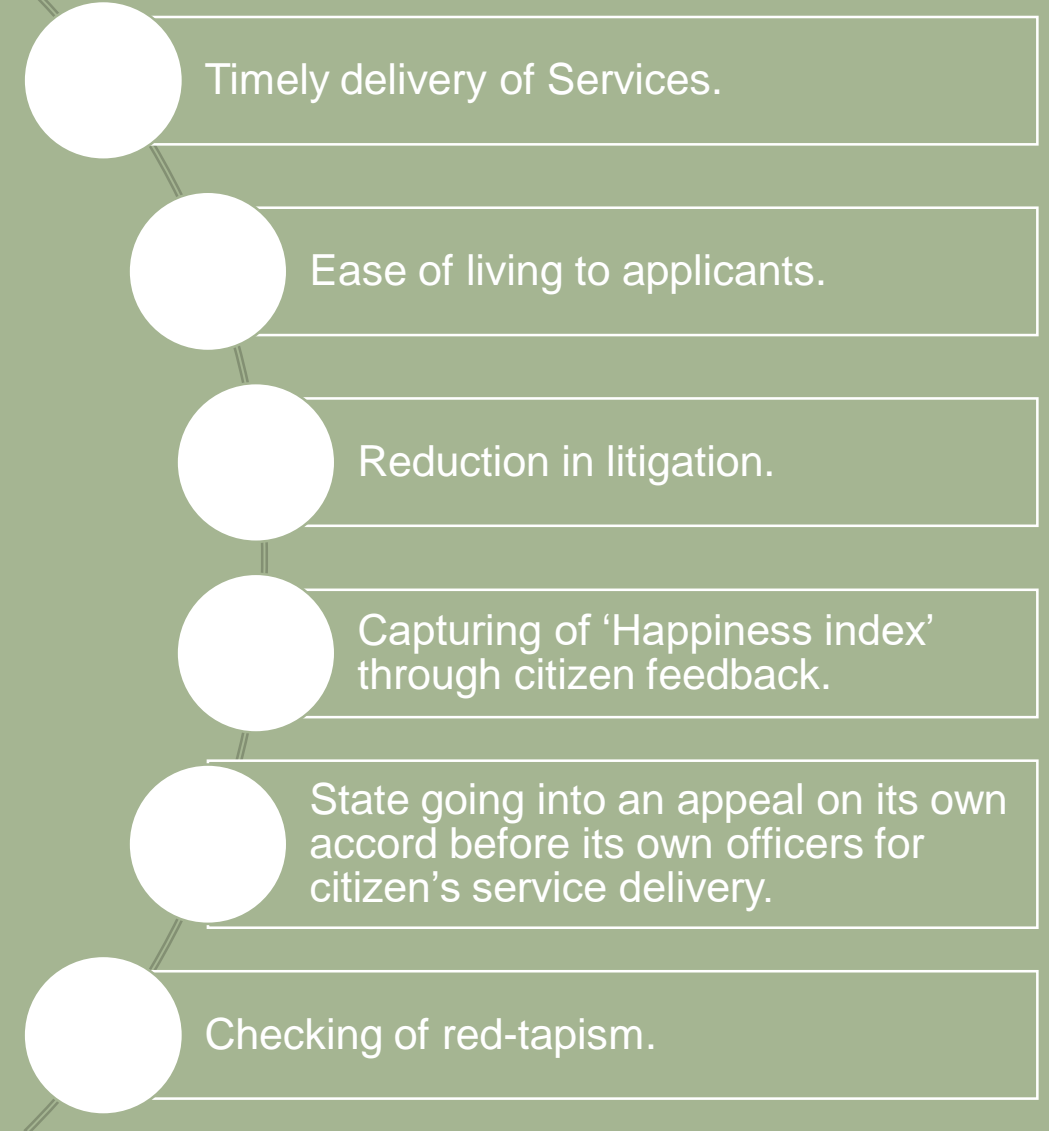
Service wise Designated Officers, 1st and 2nd Grievance Redressal Authority

Sr. No. of RTS Act	Name of Service	Time limit in working days as per RTS	Designated Officer	1st Grievance Redressal Authority	2nd Grievance Redressal Authority
61	Shifting of meter service connection and other services (1) Shifting of meter /service connection	Within 15 days after receipt of request along with prescribed charges	JE [In charge]	SDO[OP]	XEN[OP]
	(2) Shifting of LT/HT lines up to 11 KV	Within 45 days after receipt of request along with prescribed charges	SDO[OP]	XEN[OP]	SE[OP]
	(3) Shifting of HT Line exceeding 11KV	Within 45 days after receipt of request along with prescribed charges	SDO[OP]	XEN[OP]	SE[OP]
	(4) Shifting of Transformer	Within 60 days after receipt of request along with prescribed charges	SDO[OP]	XEN[OP]	SE[OP]

Service wise Designated Officers, 1st and 2nd Grievance Redressal Authority

Sr. No. of RTS Act	Name of Service	Time limit in working days as per RTS	Designated Officer	1st Grievance Redressal Authority	2nd Grievance Redressal Authority
62	Complaint about consumers bill and restoration of supply Resolution of complaints on disputed electricity bills	1) Within 24 hours of receipt of complaints if no additional information is required	Commercial Assistant(CA)	SDO[OP]	XEN[OP]
		2) Within 7 days of receipt of complaints if additional information is required	Commercial Assistant(CA)	SDO[OP]	XEN[OP]
63	Reconnection of supply following disconnection due to non-payment of bills	1) Cities and Towns within 6 hours of receipt of payment from consumer	JE [In charge]	SDO[OP]	XEN[OP]
		2) Rural area within 12 hours of receipt of payment from consumers	JE [In charge]	SDO[OP]	XEN[OP]

Objectives of AAS



Accessing the AAS Portal

Auto Appeal System

Haryana Right to Service Act 2014

To file appeal or view status of already filed appeals, [CLICK HERE](#)

or Call Antyodaya Saral Helpline

Login for Officers/Officials

USER ID

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Forgot Password?

LOGIN

Secure Connection Failed

An error occurred during a connection to www.youtube.com. PR_END_OF_FILE_ERROR

Error code: PR_END_OF_FILE_ERROR

- The page you are trying to view cannot be shown because the authenticity of the received data could not be verified.
- Please contact the website owners to inform them of this problem.

ABOUT US

Auto Appeal System (AAS) is an innovation by Haryana Right to Service Commission, blessed by Shri Manohar Lal, Hon'ble Chief Minister, Haryana. The Haryana Right to Service Act, 2014 was legislated with a vision to establish a robust service delivery mechanism for people. There was a provision of manual filing of appeals, in the event of delay in delivery of service, within the Act by the persons eligible to avail benefit of notified services of Departments/organizations but the same was cumbersome leading to citizens not coming ahead for filing appeals. In 2019, Sh. T.C. Gupta (IAS Retd.), who was the then Additional Chief Secretary Administrative Reforms Department Haryana as well as Power Department Haryana, conceived the idea of automatic filing of appeals. He got draft rules prepared in this regard as ACS(AR), got the software prepared by Team NIC, and got the data of online notified services of Uttar Haryana Bijli Vitaran Nigam seeded into the software as a pilot project. Upon superannuation of Shri T.C. Gupta, he was appointed as Chief Commissioner, Haryana Right to Service Commission on 15/06/2021, whereafter he again picked up the Auto Appeal System and got the rules amended to the effect of enabling filing of system generated appeals. Auto Appeal System was finally launched by the Hon'ble Chief Minister Haryana, Sh. Manohar Lal on 01/09/2021.

Click to Proceed As -

**First Grievance Redressal
Authority**
1 Location(s)**Second Grievance Redressal
Authority**
1 Location(s)

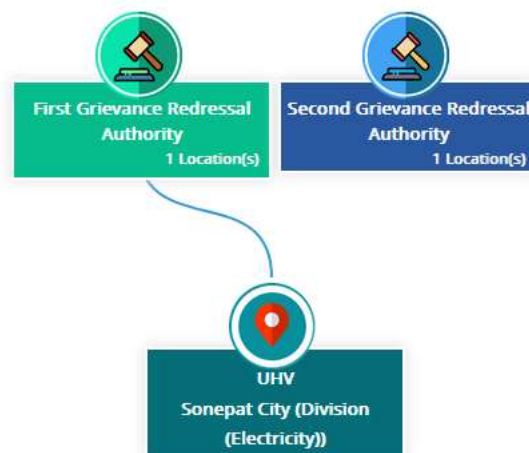


Auto Appeal System (AAS)

☰ Open Menu

📘 My Services/Schemes 👤 Welcome - Sh. Yashbir Singh, XEN

Click to Proceed As -



Auto Appeal System

https://aas.saralharyana.nic.in/Admin/Home?Authority=2F00420070004300720057004A004D006900310049003D00&LocationType=500078002B0059006D007700690053002F00410051003D00&LocationVal

अंत्योदय सरल

Auto Appeal System (AAS)

Open Menu

Authority : First Grievance Redressal Authority . UHV / Sonapat City (Division (Electricity))

My Services/Schemes

Welcome - Sh. Yashbir Singh, XEN

APPEALS

Appeal Details

Appellant/DO

Source

AAS23/545412

22 Mar 2023

VANESA COSMETICS PRIVATE LIMITED

SDO, SubDivision (Electricity)-KUNDLI

AutoAppeal

AAS23/553117

28 Mar 2023

SACHIN

SDO, SubDivision (Electricity)-MODEL TOWN

Applicant (File through Self)

AAS23/569600

13 Apr 2023

PREM SINGH

SDO, SubDivision (Electricity)-INDUSTRIAL

AutoAppeal

AAS23/571108

14 Apr 2023

KOHINOOR LIFE STYLE PVT LTD

SDO, SubDivision (Electricity)-KUNDLI

AutoAppeal

AAS23/574176

19 Apr 2023

ASHOK KUMAR AGGARWAL

SDO, SubDivision (Electricity)-INDUSTRIAL

AutoAppeal

Showing 1 to 5 of 5 entries

Previous

1

Next

Details

Appellant/Respondent Details

Action History

Appeal No. UHV/A1/108/XEN/23/68

Appellant/Respondent Details

+ Add additional respondent

Action

Action*

Set Hearing Date*

Download template

Select Action

Set Hearing Date*

Download template

View & Upload Reply

Set Hearing Time*

Browse...

Submit

Details of the Appeal

Appeal Ref Id

RTS Due Dt.

Department

Appeal Reason

Application status at the time of appeal submission

App. Ref. No.

Track Status on

Service

Last Action

Application Remarks

22 Mar 2023

08 May 2023

0

17

30

Progress Bar to check time available to address the appeal

Next Hearing Dt.

This is account as displayed at end of FGRA

Actions available at end of FGRA

27°C

Mostly cloudy

Search

ENG

IN

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19-04-2023

APPEALS

Appeal Details	Appellant/DO	Source
AAS22/340112 21 Jan 2023	DHARAM VATI JE, SubDivision (Electricity)-RAI	AutoAppeal
AAS22/340113 21 Jan 2023	RAMRATTAN JE, SubDivision (Electricity)-RAI	AutoAppeal
AAS22/340188 21 Jan 2023	KALU RAM JE, SubDivision (Electricity)-RAI	AutoAppeal
AAS22/350795 01 Feb 2023	SMT SANTOSH W O SH RAGHBIR JE, SubDivision (Electricity)-INDUSTRIAL	AutoAppeal
AAS22/350831 01 Feb 2023	SAROJ RANI JE, SubDivision (Electricity)-INDUSTRIAL	AutoAppeal
AAS22/349895 01 Feb 2023	DHARAM SINGH JE, SubDivision (Electricity)-INDUSTRIAL	AutoAppeal
AAS22/349896 01 Feb 2023	anil kumar JE, SubDivision (Electricity)-INDUSTRIAL	AutoAppeal
AAS22/349898 01 Feb 2023	ANIL JE, SubDivision (Electricity)-INDUSTRIAL	AutoAppeal
AAS22/349906 01 Feb 2023	ASHOK KUMAR JE, SubDivision (Electricity)-INDUSTRIAL	AutoAppeal
AAS22/349970 01 Feb 2023	NARENDER KUMAR CA, SubDivision (Electricity)-INDUSTRIAL	AutoAppeal

Showing 1 to 10 of 38 entries

Previous1234Next

Appeal Ref Id
RTS Due Dt.

AAS22/340112 Dt. 21 Jan 2023
08 Dec 2022

Department

Uttar Haryana Bijli Vitran Nigam-UHBVN

Appeal Reason

RTS Breach

Application status at the time of appeal submission

Work in Progress

App. Ref. No.

CMPS15000644771 Dt. 29 Nov 2022

Track Status on

Saral Tracker

Service

Meter Complaint – Replace slow/fast/meters/Creeping or stuck meters [RTS - 7 Day]

Last Action

Direction Issued On 14 Feb 2023 by Second Grievance Redressal Authority

Application Remarks

Work in progress

21 Jan 2023

06 Mar 2023

0

30

Details

Appellant/Respondent Details

Action History

Appeal No. UHV/A2/108/XEN/23/1

Next Hearing Dt.

Appellant/Respondent Details

+ Add additional respondent

Action

Action*

Select Action

Call for Hearing

Dismiss Appeal

Final Judgement

Interim Order

Issue Direction

View & Upload Reply

Set Hearing Date*

Set Hearing Time*

Download template

Browse...

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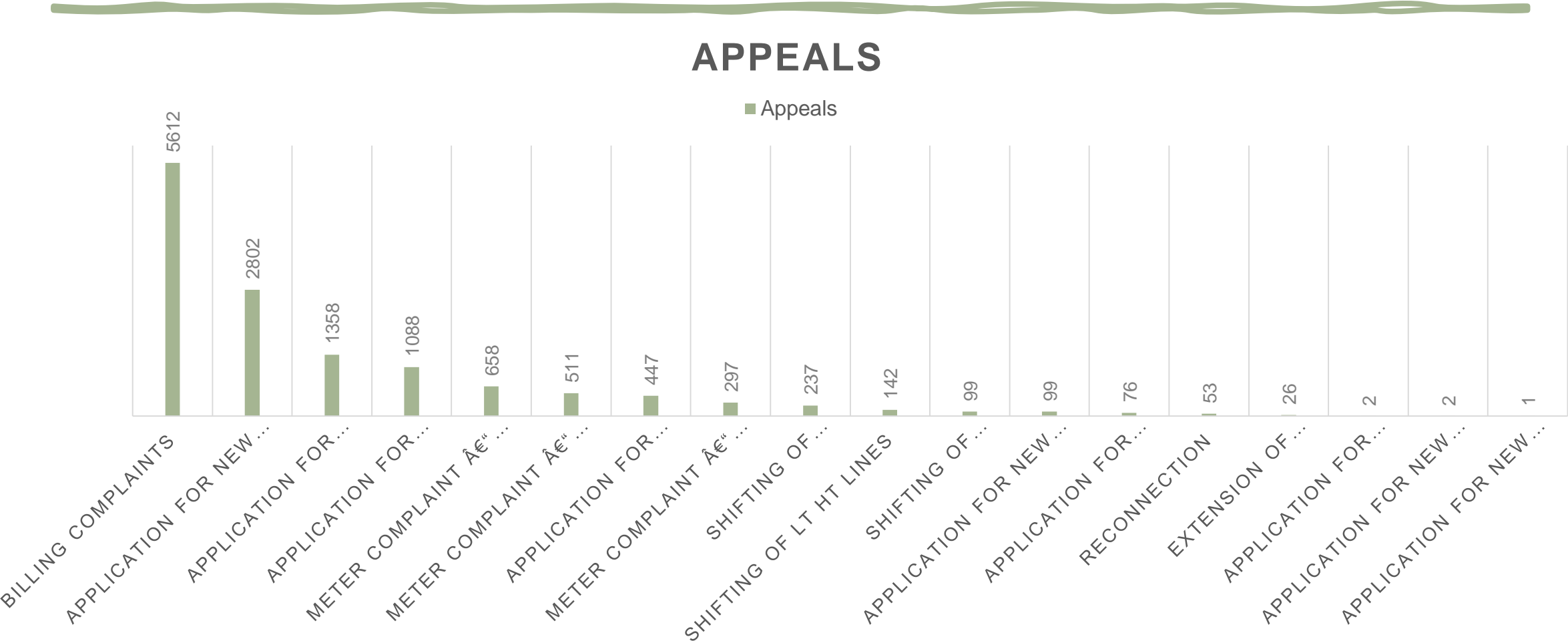
Submit

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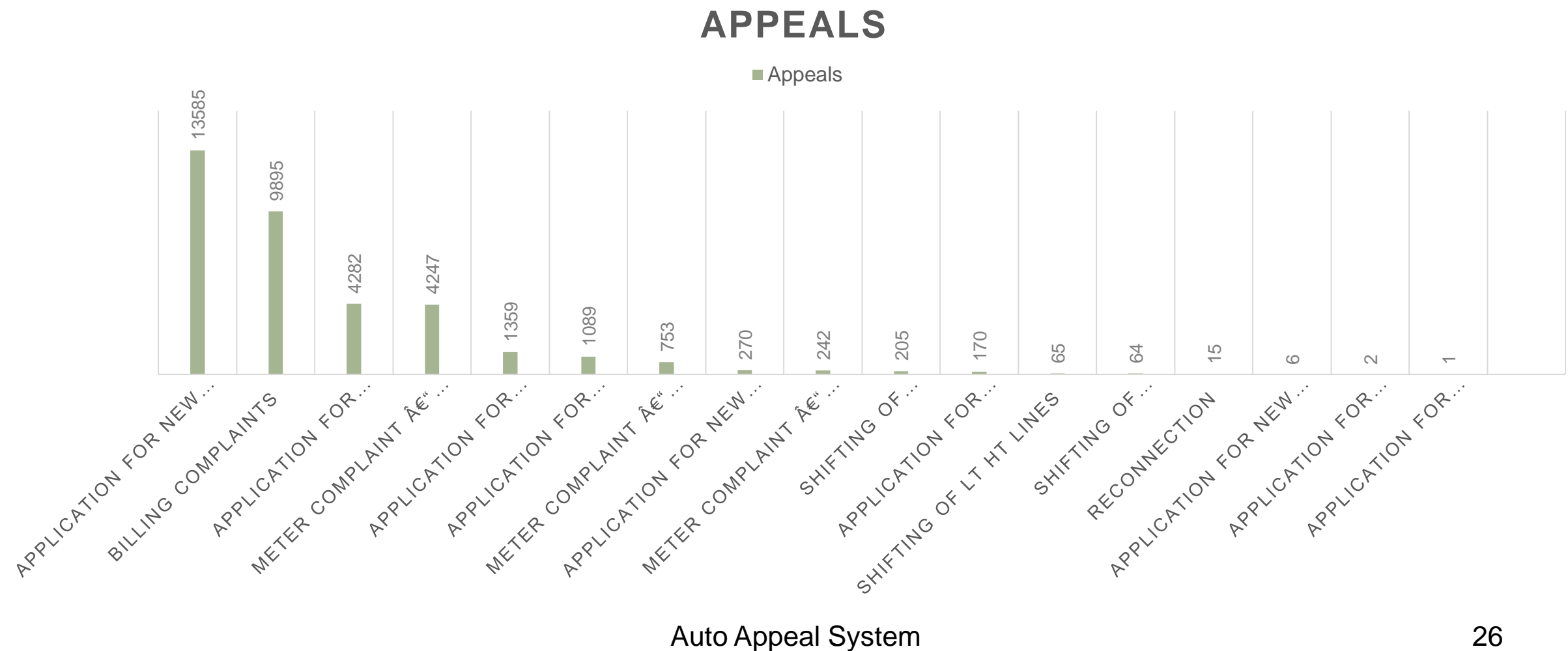
Actions available at end of SGRA

Pending Appeals

Service Wise Appeals received on AAS - UHBVN



Service Wise Appeals received on AAS - DHBVN



District Wise Abstract of Billing Complaints as on 31.03.2023-UHBN

Sr. No.	District	No. of Appeals	Escalated to SGRA	Escalated to RTSC
1	SONIPAT	1528	460	0
2	PANIPAT	965	147	8
3	ROHTAK	620	355	0
4	PANCHKULA	410	147	4
5	YAMUNANAGAR	378	145	1
6	KAITHAL	386	154	10
7	KARNAL	365	55	27
8	AMBALA	353	146	0
9	KURUKSHETRA	277	51	0
10	JHAJJAR	255	57	0

District Wise Abstract of New Electricity Connection –LT as on 31.03.2023 -UHBVN

Sr. No.	District	No. of Appeals	Escalated to SGRA
1	Sonepat	612	54
2	Yamunanagar	430	1
3	Jhajjar	332	9
4	Panipat	323	4
5	Rohtak	259	2
6	Kaithal	235	24
7	Kurukshetra	171	7
8	Ambala	131	26
9	Panchkula	110	26
10	Karnal	103	4

District Wise Abstract of Application for Transfer of Title & Conversion of Services as on 31.03.2023-UHBN

Sr. No.	District	No. of Appeals	Escalated to SGRA
1	Sonepat	273	48
2	Jhajjar	206	29
3	Kaithal	179	13
4	Panipat	164	13
5	Rohtak	139	11
6	Kurukshetra	116	11
7	Panchkula	104	11
8	Yamunanagar	66	3
9	Ambala	40	7
10	Karnal	41	2

District Wise Abstract of Reduction of Electricity Load as on 31.03.2023-UHBN

Sr. No.	District	No. of Appeals	Escalated to SGRA
1	Sonepat	267	50
2	Rohtak	149	9
3	Jhajjar	135	3
4	Panipat	119	11
5	Kurukshetra	96	6
6	Kaithal	72	12
7	Panchkula	59	15
8	Karnal	58	4
9	Ambala	56	15
10	Yamunanagar	43	1

District Wise Abstract of Meter Complaints as on 31.03.2023-UHBN

Sr. No.	District	No. of Appeals	Escalated to SGRA
1	Sonepat	439	93
2	Kaithal	146	34
3	Panipat	147	14
4	Kurukshetra	139	17
5	Panchkula	129	53
6	Yamunanagar	121	33
7	Ambala	122	77
8	Karnal	114	7
9	Rohtak	48	31
10	Jhajjar	39	22

Circle Wise pending appeal on AAS Portal as on 31.03.2023-DHBNVN

Sr. No.	Circle Name	FGRA	SGRA
1	BHIWANI	53	1
2	JIND	26	10
3	HISAR	95	10
4	FATEHABAD	9	0
5	FARIDABAD	35	11
6	SIRSA	26	0
7	GGN-I	16	9
8	GGN-II	11	1
9	NARNAUL	19	0
10	REWARI	3	1
11	PALWAL	1	1
TOTAL		294	44

Service Wise Pendency FGRA - DHBVN

Sr.No	Service Name	BWN	JIND	HSR	FTHB	FBD	SIRSA	GGN-I	GGN-II	NNL	RWR	PLW
1	Application for reduction of Electricity Load	2	0	0	1	1	0	0	0	0	0	0
2	Application for New Electricity connection -LT	30	12	63	5	5	2	2	1	9	1	0
3	Application for Enhancement of Load - LT	0	2	2	0	2	0	0	0	2	0	0
4	Application for transfer of Title & Conversion of Services	1	0	2	1	0	0	1	1	0	0	0
5	Meter Complaint - Inspect & Check correctness	0	2	5	0	2	2	5	1	0	1	0
6	Billing Complaints	15	7	19	1	20	17	4	3	6	1	1
7	Shifting of meter/service connection	0	0	0	0	1	1	1	0	0	0	0
8	Shifting of LT HT Lines	0	0	0	0	0	0	0	0	0	0	0
9	Shifting of Transformers	0	0	0	0	0	0	0	0	0	0	0
10	Reconnection	0	0	0	0	0	0	0	0	0	0	0
11	Application for New Electricity connection - 11KV	2	0	0	0	1	0	1	0	0	0	0
12	Application for New Electricity connection - 33 KV	0	0	0	0	0	0	1	1	0	0	0
13	Application for Enhancement of Load - 11 KV	0	0	0	0	0	0	0	0	0	0	0
14	Application for Enhancement of Load - 33 KV	0	0	0	0	0	0	0	0	0	0	0
15	Application for Enhancement of Load - above 33 KV	0	0	1	0	0	0	0	0	0	0	0
16	Meter Complaint -Replace Burnt Meter	1	2	1	0	2	2	1	2	0	0	0
17	Meter Complaint - Replace slow/fast/meters/Creeping or stuck meters	2	1	2	1	1	2	0	2	2	0	0
TOTAL		1	10	10	0	11	0	9	1	0	1	1

Service Wise Pendency SGRA - DHBVN

Sr.No	Service Name	BWN	JIND	HSR	FTHB	FBD	SIRSA	GGN-I	GGN-II	NNL	RWR	PLW
1	Application for reduction of Electricity Load	0	0	0	0	0	0	0	0	0	0	0
2	Application for New Electricity connection -LT	0	1	4	0	1	0	1	0	0	0	0
3	Application for Enhancement of Load - LT	0	0	0	0	0	0	0	0	0	0	0
4	Application for transfer of Title & Conversion of Services	0	0	0	0	4	0	1	1	0	0	0
5	Meter Complaint - Inspect & Check correctness	0	1	0	0	0	0	1	0	0	0	0
6	Billing Complaints	1	7	4	0	6	0	3	0	0	1	0
7	Shifting of meter/service connection	0	0	0	0	0	0	0	0	0	0	0
8	Shifting of LT HT Lines	0	0	0	0	0	0	0	0	0	0	0
9	Shifting of Transformers	0	0	0	0	0	0	3	0	0	0	0
10	Reconnection	0	0	0	0	0	0	0	0	0	0	0
11	Application for New Electricity connection - 11KV	0	1	0	0	0	0	0	0	0	0	0
12	Application for New Electricity connection - 33 KV	0	0	0	0	0	0	0	0	0	0	0
13	Application for Enhancement of Load - 11 KV	0	0	0	0	0	0	0	0	0	0	0
14	Application for Enhancement of Load - 33 KV	0	0	0	0	0	0	0	0	0	0	0
15	Application for Enhancement of Load - above 33 KV	0	0	0	0	0	0	0	0	0	0	0
16	Meter Complaint -Replace Burnt Meter	0	0	0	0	0	0	0	0	0	0	1
17	Meter Complaint - Replace slow/fast/meters/Creeping or stuck meters	0	0	2	0	0	0	0	0	0	0	0
TOTAL		1	10	10	0	11	0	9	1	0	1	1



Actions to be taken

Actions available at end of FGRA

Issue Directions to DO

Dismiss Appeal

Call for Hearing

Appeal Resolved

Actions available at end of SGRA

Issue Directions to DO

Dismiss Appeal

Interim/Final Order

Call for Hearing

Penalty on officer(s)

Compensation to Citizen

Actions available at end of RTS Commission

Issue Directions to DO/FGRA/SGRA

Interim/Final Order

Call for Hearing

Penalty on officer(s)

Recommendation for disciplinary action against Officers

Compensation to Citizen

Observations raised by RTS Commission

Shortage of Materials at Nigam's store

Improper Justifications by field staff

Improper dealing of complaints.

Applicants are not called for meeting (if required) by FGRA/SGRA

In most of the cases, Speaking orders are not passed and in cases where these are passed, it is done without proper justifications

Applicable Penalty

As per clause 17.1, of RTS act 2014, HRTSC may impose penalty on Designated officer, or any other official involved in the process of providing such service upto a sum of **Rs. 20000**, as deemed fit under the circumstances of the case and allow compensation up to **Rs 5000**, to be paid to eligible person by defaulter.

Applicable Penalty

If the SGRA is of the opinion that the Designated Officer and/or any other official involved in the process of providing such service **has failed to provide service without sufficient and reasonable cause**, it may impose a lump sum penalty on the Designated Officer and/or any other official involved in the process of providing such service, which shall **not be less than Rs. 250** and not more than **Rs. 5000** in each case.

Applicable Penalty

If the the SGRA is of the opinion that the Designated Officer and/or any other official involved in the process of providing such service has/have caused undue delay in providing the service, it may impose a penalty up to the rate of Rs. 250 per day for such delay on the Designated Officer and/or any official involved in the process of providing such service, which shall not be more than Rs. 5000.

Applicable Compensation

As per Haryana Right to Service (Amendment) Rules, 2021,

In the said rules, in rule 6, for sub-rule (5), the following sub-rule shall be substituted, namely:-

*“(5) In the event of award of compensation to the applicant/appellant by the Second Grievance Redressal Authority, the concerned authority shall make payment of **fifty percent or one thousand rupees** whichever is less, to the applicant/appellant out of the penalty imposed by it and deposit the balance amount in the receipt Head of the State. A copy of receipt of payment by the applicant/appellant shall be forwarded to the Second Grievance Redressal Authority by the department*

Responsibilities of FGRA/SGRA

FGRA/SGRA shall include disposal of complaints on AAS portal in their daily affairs

FGRA/SGRA shall ensure proper closure of the complaints

For final judgement, attendance of Appellant & Designated officer shall be mandatory.
Additional respondents can also be added if required.

FGRA/SGRA must analyse the action taken by the designated officers to resolve the issues and the complaints disposed by FGRA/SGRA shall be complete and shall not have any ambiguity

Thank you



newconnection@uhbvn.org.in



<https://aas.saralharyana.nic.in/Admin/Login>